

Positively UC

A moment to focus on the good our team is doing every day



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UCHRA'S HOUSECALL PROGRAM: SMALL REPAIRS, BIG IMPACT

For many individuals, staying safe and comfortable at home depends on access to affordable and trustworthy support. Through UCHRA's HouseCall program, that support comes in the form of hands-on help that meets people where they are, right at home.

Designed to provide reliable, professional, and budget-friendly home repair services to seniors, HouseCall assists with a variety of repairs, from minor fixes to essential household needs.

"I would like you to know how proud [I am] of the work that Al and Andy did for me through the UCHRA HouseCall program," shared one satisfied client from Doyle, Tenn.

While on-site in Doyle, Tenn., Andy Meadows

and Al Ashburn, members of UCHRA's HouseCall repair team, completed several essential home repairs, including fixing damaged walls, installing both interior and exterior doors, and replacing a leaky kitchen faucet. These small but meaningful improvements made a big difference in the client's daily living environment.

"They even replaced light bulbs that I could not reach," the client added. "I would recommend them for any job that you may have."

Visit uchra.org/communityservices to learn more about UCHRA's HouseCall program or call your local UCHRA office.

OFFICES CLOSED JAN. 19

UCDD and UCHRA offices, including UCHRA Public Transportation services, will be closed on Monday, Jan. 19, in observance of Martin Luther King Jr. Day. All Go Routes and Connect 1-40/1-24 services will resume normal operations on Tuesday, Jan. 20.

MEDLEY NAMED LEAD OF NATIONAL RURAL MOBILITY COMMITTEE

Jacklyn Medley, a Mobility Manager with UCHRA's Public Transportation team, has been named Lead of the Association of Mobility Managers' (AMM) Rural Mobility Committee—a national leadership role that highlights her expertise and commitment to improving transportation access in rural communities.

In this role, Medley will collaborate with mobility professionals and partners from across the country to strengthen rural mobility management, advance innovative transportation solutions, and advocate for the unique mobility needs of rural areas. The committee plays a vital role in elevating rural perspectives and fostering meaningful collaboration among transit and mobility leaders nationwide.

Medley also expressed her gratitude for the encouragement and support she has received from AMM leadership, including a thoughtful note from a member of the AMM Board—reinforcing the value of collaboration and shared vision in advancing rural mobility.

Congratulations, Jacklyn!



COZY COINCIDENCES IN THE OFFICE

When the weather turns cold, the UCHRA team turns coordinated, at least unintentionally!

A recent workday saw several employees arrive wearing black puffer vests, reminding us that while we may work in different departments, we're always on the same team... and clearly share great taste in staying warm!

COMMUNITY CONVERSATIONS AT THE LEGISLATIVE BREAKFAST

UCHRA staff recently attended the Cumberland County Legislative Breakfast, where local and state leaders gathered to discuss key issues impacting the community.

The event provided an opportunity for open conversation, collaboration, and shared insight on priorities affecting Cumberland County and the Upper Cumberland region.



WHO WE ARE

OUR MISSION

To help the Upper Cumberland region cultivate self-sufficiency and build true wealth through innovation, collaboration, and leadership.

OUR VISION

A region abundant in resources, fostering a productive and vibrant life for the people of the Upper Cumberland.

get  plugged in.

Follow us on social media for the latest updates.

