

Positively UC

A moment to focus on the good our team is doing every day



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A ROAD TO FOREVER: JOHN & CHARLENE TIE THE KNOT

Recently, UCHRA Public Transportation's very own Assistant Director, Lloyd Williams, took on a new role—wedding officiant!

He had the honor of uniting driver John Carr and his lovely bride, Charlene, in a ceremony filled with love, laughter, and one very special guest — their furry ring bearer, Hope!

The happy couple said their "I do's" right in the transportation department, making it a truly memorable ride into their future together.

Congratulations to John and Charlene — we wish you both a lifetime of love, joy, and smooth travels ahead!



UCDD STAFF ATTEND LUNCH GUARDIANSHIP, ELDER LAW LUNCH AND LEARN



Staff of UCDD's Area Agency on Aging and Disability (AAAD), Housing and Relative Caregiver Program recently participated in a Lunch and Learn hosted by Associate Attorney Josh Hunter of Johnson McGinnis Elder Care Law. Participants gained insights into guardianship, elder law and estate planning.

Before graduating Tennessee Technological University, Josh was an intern with UCDD's AAAD which evolved into a full-time position. He served in several roles at the agency, including being a member of the Senior Medicare Patrol support staff, where he worked to combat Medicare fraud; and SHIP Benefits Outreach and Volunteer Coordinator, where he managed and trained volunteers providing Medicare assistance to older adults and adults with disabilities.

In 2018, Josh joined the law firm and went on to graduate from the Nashville School of Law in 2024.

A DAY IN THE LIFE: UNDERSTANDING OUR DRIVERS' IMPACT

Steve Lancaster, Regional Operations Manager for UCHRA Public Transportation, has been busy coordinating ride-alongs for dispatchers and county office staff to join our dedicated drivers on the road.

This initiative provides a valuable opportunity for staff to experience firsthand the work our drivers do in serving our community. By participating in these ride-alongs, we aim to build stronger team connections, foster a deeper appreciation for our drivers' daily challenges and achievements, and ultimately enhance the quality of service for our riders.

The UCHRA Public Transportation team is looking forward to the insights and perspectives this initiative will yield and the positive impact it will have on the program's operational efficiency.

We thank Steve and everyone involved for their commitment to teamwork and progress.



WHO WE ARE

OUR MISSION

To help the Upper Cumberland region cultivate self-sufficiency and build true wealth through innovation, collaboration, and leadership.

OUR VISION

A region abundant in resources, fostering a productive and vibrant life for the people of the Upper Cumberland.

get plugged in.

Follow us on social media for the latest updates.





CONGRATULATIONS, SMITHVILLE TIRE & ALIGNMENT

UCDD's Economic Development and Lending team recently celebrated the opening of Smithville Tire & Alignment during a ribbon cutting event held earlier this month.

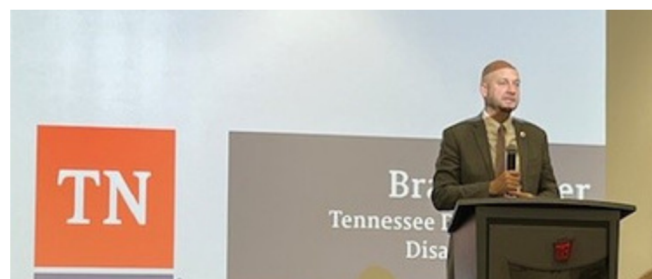
Teaming up with Tennessee Rural Development Fund, UCDD's lending team was able to help bring this project to life.

UC WELL REPRESENTED DURING AGE-FRIENDLY PUBLIC HEALTH CELEBRATION

Representatives from the AAAD, UCHRA, Upper Cumberland Senior Centers, and some of the region's City and County Mayors recently attended the Tennessee Department of Health's Upper Cumberland Age-Friendly Public Health System Celebration.

As part of the celebration, the TN Department of Disability and Aging Commissioner Brad Turner spoke about the new department's programs and services for older adults, which are provided at the local level by the Area Agency on Aging and Disability (AAAD).

The event highlighted age-friendly communities, universities, and health systems across Tennessee.



Good Friday April 18

UCDD and UCHRA offices will be closed Friday, April 18, in observance of Good Friday.

UCHRA Public Transportation will also be closed. There will be no public transportation services available that day, including Ride and Connect I-40/I-24. Go Route services will continue to operate as scheduled.

