

#### Transforming one client, one family, one community at a time.

#### Policy Council Meeting Agenda | February 5, 2025

- 1. Call to Order | Mayor Sam Gibson
- 2. Roll Call | Sherry Thurman
- 3. Approval of Minutes | Mayor Sam Gibson
  - a. August 7, 2024
- 4. CSBG | LaNelle Godsey, Deputy Director/Community Services Director
  - a. CSBG Dashboards
  - b. Satisfaction Surveys
- 5. Roundtable | Mark Farley, Executive Director
  - a. State of the Child Report
- 6. Old/New Business | Mayor Sam Gibson
- 7. Public Comments | Mayor Sam Gibson
- 8. Adjourn | Mayor Sam Gibson

# Upper Cumberland Human Resource Agency Policy Council Meeting

| DRAFT<br>MINUTES     | AUGUST 7, 2024                                                                                                                                                              | 10:30 A.M.                                                                                      | COOKEVILLE, TN                                                             |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| MEETING<br>CALLED BY | City Mayor Sam Gibson cal                                                                                                                                                   | lled the meeting to o                                                                           | rder.                                                                      |
| TYPE OF<br>MEETING   | UCHRA Policy Council                                                                                                                                                        |                                                                                                 |                                                                            |
| FACILITATOR          | City Mayor Sam Gibson                                                                                                                                                       |                                                                                                 |                                                                            |
| NOTETAKER            | Sherry Thurman                                                                                                                                                              |                                                                                                 |                                                                            |
| MEMBERS<br>PRESENT   | Sam Gibson, Marvin Lusk,<br>Anne Stamps, Misty Phy, E<br>Pastrick, Marilyn Davis, Pa                                                                                        | Barbara Wheeler, Bo                                                                             | risti Paling, Marie Ferran,<br>b DePriest, Linda                           |
| MEMBERS<br>ABSENT    | Randy Heady, Charlene W. Dunn, Bill Gibson, Michael                                                                                                                         |                                                                                                 | aan, Zack Gilpin, Terri                                                    |
|                      | CALL TO ORDER                                                                                                                                                               | СНА                                                                                             | IRMAN RANDY HEADY                                                          |
| CALL TO<br>ORDER     | City Mayor Sam Gibson cal<br>welcome to everyone present<br>had been absent due to illn<br>attendance due to his own the<br>meeting with a prayer members dealing with sick | nt. He specifically we<br>less. Chairman Rand<br>illness. Executive Di<br>request, asking for t | elcomed Mr. Lusk, who<br>ly Heady was not in<br>irector Mark Farley opened |
|                      | ROLL CALL                                                                                                                                                                   |                                                                                                 |                                                                            |
| ROLL CALL            | Sherry Thurman called the There was a quorum of the                                                                                                                         |                                                                                                 |                                                                            |
|                      | APPROVAL OF MINUTE                                                                                                                                                          | ES CHA                                                                                          | IRMAN RANDY HEADY                                                          |
| DISCUSSION           | City Mayor Sam Gibson as<br>June 5, 2024 Policy Counci<br>A motion was made to appr                                                                                         | l meeting.                                                                                      | approve the minutes of the                                                 |
| ACTION               | Motion to Approve Motion made by: Marie Fe Motion seconded by: Linda City Mayor Sam Gibson as:                                                                              | rran<br>Pastrick                                                                                | n the motion.                                                              |
|                      | Motion carried unanimousl                                                                                                                                                   |                                                                                                 |                                                                            |
|                      | UCHRA PROGRAM UPD                                                                                                                                                           | DATE                                                                                            | MARK FARLEY,<br>EXECUTIVE DIRECTOR                                         |
| DISCUSSION           | Executive Director Mark Farl<br>Cumberland program. Two yo<br>Opportunity Act grant totaling<br>year into the program, moment                                               | ears ago, UCHRA was<br>g \$25 million for a thr                                                 | s awarded a TANF<br>ree-year period. Now, one                              |

DRAFT MINUTES
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Megan Spurgeon, Director of Empower Upper Cumberland, reported that as of August 7th, the initiative has worked with 708 families. Of these participants, 67 percent were employed when they joined the program, with an average wage of \$14.00 per hour. One of the program's primary goals is to help families increase their wages to closer to \$18.00 or \$19.00 per hour. Among the families served, 28 percent are two-parent households. Upper Cumberland is one of seven pilot projects in the state, with three located in Middle Tennessee. Upper Cumberland has the highest number of individuals who have savings of \$500.00 or more upon entering the program.

### DISCUSSION

The program provides targeted assistance to families, including milestone payments for achievements that improve their lives and their families' well-being. Forty-nine percent of the funds distributed to participants are earned through these milestones. Over the past two years, Upper Cumberland has allocated \$19,000 toward childcare, and 19 percent of the financial assistance provided has been directed toward housing needs.

Megan Spurgeon also shared that out of the 708 families served, fifteen have successfully reached the goal of achieving 225 percent of the federal poverty level. Currently, the program is actively working with 520 participants from the initial 708 enrolled families. Additional statistics reveal that, at the time of enrollment, 280 families had been unable to pay rent in the previous 12 months, 304 struggled to afford food, and 43 had faced eviction or were forced to move.

Executive Director Mark Farley expressed his hope that the agency can cultivate a culture that enables the region's citizens to more easily access resources and climb the economic ladder. He also emphasized the importance of creating an environment and resources that will endure beyond the lifespan of the Empower Program.

#### CSBG

- CSBG Dashboards
- Community Action Plan/ Community Needs Update

LANELLE GODSEY, DEPUTY DIRECTOR/COMMUNITY SERVICES DIRECTOR

LaNelle Godsey introduced Patti Ognibene as the newest member of the Policy Council. Patti briefly shared some information about herself.

## DISCUSSION

LaNelle reported that services have slowed down across all UCHRA offices in the Upper Cumberland. Services are expected to increase starting October 1st, marking the beginning of the new program year for LIHEAP. Currently, a significant amount of time is being dedicated to internal staff training.

LaNelle also provided an update on the Community Action Plan and the Community Needs Assessment. The agency is now in the second year of its program. Last year, a three-year plan was discussed, and a needs assessment was conducted, which identified the top five needs in the Upper Cumberland based on over 900 completed surveys. These needs are: higher-paying and better-

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|            | year plan. Internally, this includes<br>supervision, the history of commu-<br>provide poverty training across all                                                                                      | th internal and external training for the three-<br>training on customer goal-setting, effective<br>nity action, and externally, exploring how to<br>fourteen counties in the Upper Cumberland.<br>recent of the same individuals each year. The           |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DISCUSSION | goal is to assist younger families in don't need to return for services. E                                                                                                                             | n advancing up the economic ladder so they mphasis is being placed on providing holistic ext two years, the focus will be on staff                                                                                                                         |
|            | program has concluded. Additional Across the fourteen counties, UCH annually with commodities. To support commodities truck and to fund its wide yard sale in September. Those should contact LaNelle. | has exhausted its rental funds and the ERA lly, the LIWAP program is not ongoing. IRA serves over 5,500 individual households oport the purchase of a lift gate for the repainting, UCHRA will host a communitye interested in donating items for the sale |
| DISCUSSION | UCHRA ROUNDTABLE MA • Poverty Training for the                                                                                                                                                         | RK FARLEY, EXECUTIVE DIRECTOR                                                                                                                                                                                                                              |
|            | Executive Director Mark Farley in                                                                                                                                                                      | troduced Jackie Reynolds, who provided an                                                                                                                                                                                                                  |
|            | region and encouraged Policy Cou<br>their communities to help find a lo                                                                                                                                | s desire to bring this training to the entire neil members to connect with individuals in cate for the training and to ensure the right nem to reach out to LaNelle if their                                                                               |
|            |                                                                                                                                                                                                        | CHAIRMAN RANDY HEADY                                                                                                                                                                                                                                       |
|            | OLD/NEW BUSINESS                                                                                                                                                                                       |                                                                                                                                                                                                                                                            |
|            | No old/new business was presen                                                                                                                                                                         |                                                                                                                                                                                                                                                            |
|            |                                                                                                                                                                                                        | nted for discussion.  CHAIRMAN RANDY HEADY                                                                                                                                                                                                                 |
| DISCUSSION | No old/new business was presen                                                                                                                                                                         | CHAIRMAN RANDY HEADY ard sale will be held at the Gathering Place in                                                                                                                                                                                       |
| DISCUSSION | No old/new business was present PUBLIC COMMENTS  Marilyn Davis announced that a yay McMinnville on Sunday, and invitation Megan Spurgeon shared that Circle                                            | CHAIRMAN RANDY HEADY ard sale will be held at the Gathering Place in                                                                                                                                                                                       |

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| DISCUSSION               | TN.gov/TCCY. Kristy distribution counties, along with details or                                              | Being are available on the TCCY website at uted the overall rankings for Upper Cumberland each domain—economic well-being, education, ity—showing how the counties compare in the |
|--------------------------|---------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                          | ADJOURN                                                                                                       | CHAIRMAN RANDY HEADY                                                                                                                                                              |
| ADJOURN                  | City Mayor Sam Gibson adadjourn.                                                                              | vised that he would accept a motion to                                                                                                                                            |
| ACTION                   | Motion to Adjourn: Motion made by: Keisha Rimotion seconded by: Barba The Policy Council member 2024 meeting. |                                                                                                                                                                                   |
| CONCLUSION<br>11:20 a.m. |                                                                                                               |                                                                                                                                                                                   |

Sam Gibson, Secretary

|            |                                    |                         |                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | July 20                                  | July 2024 UCHKA services Dashboard                                    | services Da                                    | shboard                            |                                |                          |                    |             |                              |
|------------|------------------------------------|-------------------------|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|-----------------------------------------------------------------------|------------------------------------------------|------------------------------------|--------------------------------|--------------------------|--------------------|-------------|------------------------------|
|            | Total Households Served Duplicated | Cases of<br>Ensure Sold | Regular LIHEAP<br>Households<br>Served | Regular<br>LIHEAP<br>Funds<br>Utilized                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Crisis<br>LIHEAP<br>Households<br>Served | Crisis<br>LIHEAP CRISIS LIHEAP<br>Households Funds Utilized<br>Served | CRISIS LIHEAP HOUseholds Funds Utilized Served | THDA ERA-<br>EPP Funds<br>Utilized | LIHWAP<br>Households<br>served | LIHWAP Funds<br>Utilized | WP<br>Applications | Commodities | Information<br>and Referrals |
| No.        |                                    |                         |                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                          | TIERIO                                                                | TIER I Counties                                |                                    |                                |                          |                    |             |                              |
| Cumberland | 684                                | 17                      | 2                                      | \$ 3,533.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 0                                      | Ş                                                                     | 0                                              | \$                                 | 0                              | \$                       | 2                  | 249         | 411                          |
| Putnam     | 82                                 | 44                      | 7                                      | \$ 4,529.36                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 9                                      | \$                                                                    | 0                                              | \$                                 | 0                              | \$                       | 3                  |             | 78                           |
| Warren     | 228                                | 16                      | 9                                      | \$ 4,000.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 0                                      | . \$                                                                  | 0                                              | \$                                 | 0                              | \$                       | 1                  |             | 202                          |
|            |                                    |                         |                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                          | TIER 2 C                                                              | TIER 2 COUNTIES                                |                                    |                                |                          |                    |             |                              |
| DeKalb     | 72                                 | 12                      | 1                                      | \$ 600.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 0 1                                      | \$ 600.00                                                             | 0                                              | \$                                 | 0                              | \$                       | 1                  |             | 57                           |
| Fentress   | 168                                | 'n                      | r.                                     | \$ 3,800.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 0                                      | \$                                                                    | 0                                              | \$                                 | 0                              | ÷                        | 0                  |             | 158                          |
| Macon      | 319                                | 4                       | 3                                      | \$ 2,400.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 0                                      | \$                                                                    | 0                                              | \$                                 | 0                              | S                        | 0                  | 115         | 197                          |
| Overton    | 51                                 | 24                      | 0                                      | S                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 5                                        | \$ 3,600.00                                                           | 2                                              | \$ 4,875.00                        | 0                              | \$                       | 0                  |             | 20                           |
| Smith      | 167                                | 4                       | 1                                      | \$ 800.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 10 2                                     | \$ 1,400.00                                                           | 2                                              | \$ 1,824.00                        | 0                              | ,<br>S                   | 0                  | 119         | 39                           |
| White      | 365                                | 12                      | 3                                      | \$ 2,000.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 10 4                                     | \$ 3,200.00                                                           | 0                                              | \$                                 | 0                              | · ·                      | 0                  | 286         | 9                            |
|            | 1                                  |                         |                                        | Control of the Contro |                                          | TIER 3                                                                | TIER 3 Counties                                |                                    |                                |                          |                    |             |                              |
| Cannon     | 34                                 | 4                       | 0                                      | \$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 1                                        | \$ 800.00                                                             | 0                                              | \$                                 | 0                              | s.                       | 0                  |             | 29                           |
| Clay       | 241                                | 11                      | 2                                      | \$ 1,600.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 2 00                                     | \$ 4,000.00                                                           | 1                                              | \$ 691.00                          | 0                              | ٠<br>٠                   | 1                  | 210         | 11                           |
| Jackson    | 191                                | 13                      | 1                                      | \$ 800.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 1 1                                      | \$ 315.91                                                             | 0                                              | \$                                 | 0                              | €.                       | 0                  | 174         | 2                            |
| Pickett    | 193                                | 16                      | 1                                      | \$ 600,000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1                                        | \$ 800.00                                                             | 0                                              | \$                                 | 0                              | \$                       | 0                  | 162         | 13                           |
| Van Buren  | 208                                | 0                       | 0                                      | ٠                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Э                                        | \$ 2,200.00                                                           | 0                                              | \$                                 | 0                              | *.                       | 0                  | 183         | 22                           |
| Total:     | 3003                               | 182                     | 35                                     | \$24,662.36                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 5 23                                     | \$16,915.91                                                           | 5                                              | \$7,390.00                         | 0                              | \$0.00                   | 8                  | 1,498       | 1,252                        |

|            |                                             |                         |                                        |                                        | August 2                                 | <b>August 2024 UCHRA Services Dashboard</b>                           | A Services D                                   | Dashboard                          |                                |                          |                    |             |                              |
|------------|---------------------------------------------|-------------------------|----------------------------------------|----------------------------------------|------------------------------------------|-----------------------------------------------------------------------|------------------------------------------------|------------------------------------|--------------------------------|--------------------------|--------------------|-------------|------------------------------|
|            | Total<br>Households<br>Served<br>Duplicated | Cases of<br>Ensure Sold | Regular LIHEAP<br>Households<br>Served | Regular<br>LIHEAP<br>Funds<br>Utilized | Crisis<br>LIHEAP<br>Households<br>Served | Crisis<br>LIHEAP CRISIS LIHEAP<br>Households Funds Utilized<br>Served | CRISIS LIHEAP HOUSEHOIDS Funds Utilized Served | THDA ERA-<br>EPP Funds<br>Utilized | LIHWAP<br>Households<br>served | LIHWAP Funds<br>Utilized | WP<br>Applications | Commodities | Information<br>and Referrals |
|            |                                             |                         |                                        |                                        |                                          | TIER I                                                                | TIER I Counties                                |                                    |                                |                          |                    |             |                              |
| Cumberland | 313                                         | 6                       | 0                                      | \$                                     | 0                                        | \$                                                                    | 0                                              | -<br>-<br>V                        | 0                              | \$                       | 3                  |             | 301                          |
| Putnam     | 479                                         | 27                      | П                                      | \$ 800.00                              | е                                        | \$ 2,400.00                                                           | 0                                              | *                                  | 0                              | \$                       | 3                  | 413         | 32                           |
| Warren     | 601                                         | 80                      | 0                                      | \$                                     | 0                                        | 15.                                                                   | 0                                              | \$                                 | 0                              | \$                       | 2                  | 327         | 264                          |
|            |                                             |                         |                                        |                                        |                                          | TIER 2 C                                                              | TIER 2 COUNTIES                                |                                    |                                |                          |                    |             |                              |
| DeKaib     | 254                                         | œ                       | 0                                      | ý.                                     | 2                                        | \$ 1,400.00                                                           | 0                                              | ÷                                  | 0                              | Ş                        | 1                  | 181         | 62                           |
| Fentress   | 444                                         | 4                       | 0                                      | \$                                     | 0                                        | \$                                                                    | 0                                              | - \$                               | 0                              | \$                       | 0                  | 298         | 142                          |
| Macon      | 305                                         | 6                       | 0                                      | \$                                     | 2                                        | \$ 1,600.00                                                           | 1                                              | \$ 6,000.00                        | 0                              | \$                       | 1                  |             | 292                          |
| Overton    | 371                                         | 17                      | 0                                      | \$                                     | 2                                        | \$ 1,600.00                                                           | 1                                              | \$ 3,071.00                        | 0                              | \$                       | 1                  | 331         | 19                           |
| Smith      | 09                                          | 0                       | 0                                      | \$                                     | 0                                        | \$                                                                    | 0                                              | \$                                 | 0                              | 45-                      | 0                  |             | 09                           |
| White      | 113                                         | 20                      | 0                                      | ·<br>\$                                | 1                                        | \$ 600.00                                                             | 0                                              | \$                                 | 0                              |                          | 4                  |             | 888                          |
|            |                                             |                         |                                        |                                        |                                          | TIER 3                                                                | TIER 3 Counties                                |                                    |                                | THE WINGS                |                    |             |                              |
| Cannon     | 166                                         | 0                       | 1                                      | \$ 474.09                              | 0                                        | \$                                                                    | 0                                              | . \$                               | 0                              | ·                        | 1                  | 126         | 38                           |
| Clay       | 28                                          | 17                      | 0                                      | \$                                     | ₽                                        | \$ 1,000.00                                                           | 1                                              | \$ 694.00                          | 0                              | Ş                        | 1                  |             | 80                           |
| Jackson    | 26                                          | 17                      | 0                                      | \$                                     | 0                                        | \$                                                                    | 0                                              | \$                                 | 0                              | э,<br>\$5                | 3                  |             | 9                            |
| Pickett    | 21                                          | 14                      | 0                                      | ¥                                      | 1                                        | \$ 800.00                                                             | 0                                              | \$                                 | 0                              | ,<br>s                   | 1                  |             | 2                            |
| Van Buren  | 29                                          | 0                       | 0                                      | \$                                     | 3                                        | \$ 2,000.00                                                           | 0                                              | \$                                 | 0                              | ₩.                       | 2                  |             | 24                           |
| Total:     | 3210                                        | 150                     | 2                                      | \$1,274.09                             | 15                                       | \$11,400.00                                                           | 3                                              | \$9,765.00                         | 0                              | \$0.00                   | 23                 | 1,676       | 1,341                        |
|            |                                             |                         |                                        |                                        |                                          |                                                                       |                                                |                                    |                                |                          |                    |             |                              |

|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                         |                                        | S                                      | eptember                                 | September 2024 UCHRA Services Dashboard                      | RA Services                                  | Dashboan                           | ō                              |                          |                    |             |                              |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------------------------------|----------------------------------------|------------------------------------------|--------------------------------------------------------------|----------------------------------------------|------------------------------------|--------------------------------|--------------------------|--------------------|-------------|------------------------------|
|                     | Total<br>Households<br>Served<br>Duplicated                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Cases of<br>Ensure Sold | Regular LIHEAP<br>Households<br>Served | Regular<br>LIHEAP<br>Funds<br>Utilized | Crisis<br>LIHEAP<br>Households<br>Served | Crisis LIHEAP CRISIS LIHEAP Households Funds Utilized Served | CRISIS LIHEAP THDA ERA-EPP Households Served | THDA ERA-<br>EPP Funds<br>Utilized | LIHWAP<br>Households<br>served | LIHWAP Funds<br>Utilized | WP<br>Applications | Commodities | Information<br>and Referrals |
| THE PERSON NAMED IN |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                         |                                        |                                        |                                          | TIERIO                                                       | TIER I Counties                              |                                    |                                |                          |                    |             |                              |
| Cumberland          | 969                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 2                       | 06                                     | \$ 66,200.00                           | 0                                        | 45                                                           | 0                                            | - \$                               | 0                              | \$                       | 2                  | 306         | 293                          |
| Putnam              | 171                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 47                      | 100                                    | \$ 72,000.00                           | 1                                        | \$ 800.00                                                    | 0                                            | \$                                 | 0                              | \$                       | 1                  |             | 22                           |
| Warren              | 483                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 6                       | 114                                    | \$ 83,800.00                           | 2                                        | \$ 1,400.00                                                  | 0                                            | \$                                 | 0                              | \$                       | 1                  |             | 357                          |
|                     | STATE OF THE PARTY |                         |                                        |                                        |                                          | TIER 2 C                                                     | TIER 2 COUNTIES                              |                                    |                                |                          |                    |             |                              |
| DeKalb              | 99                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | œ                       | 20                                     | \$ 18,400,00                           | 1                                        | \$ 600.00                                                    | 0                                            | \$                                 | 0                              | \$                       | 1                  |             | 36                           |
| Fentress            | 74                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 10                      | 44                                     | \$ 30,800.00                           | m                                        | \$ 1,768.16                                                  | 0                                            | \$                                 | 0                              | \$<br>\$                 | 0                  |             | 17                           |
| Macon               | 345                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 2                       | 22                                     | \$ 16,200.00                           | 2                                        | \$ 1,800.00                                                  | 0                                            | \$                                 | 0                              | \$                       | 1                  | 86          | 217                          |
| Overton             | 99                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 23                      | 21                                     | \$ 15,600.00                           | 2                                        | \$ 1,067.61                                                  | 0                                            | \$                                 | 0                              | ن<br>ب                   | 0                  |             | 70                           |
| Smith               | 171                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 0                       | 38                                     | \$ 27,000.00                           | 0                                        | γ.<br>\$                                                     | 0                                            | \$                                 | 0                              | \$                       | 0                  | 120         | 13                           |
| White               | 430                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 25                      | 36                                     | \$ 26,600.00                           | 1                                        | \$ 800.00                                                    | 0                                            | \$                                 | 0                              | \$                       | 1                  | 294         | 73                           |
|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                         |                                        |                                        |                                          | TIER 3                                                       | TIER 3 Counties                              |                                    |                                |                          |                    |             |                              |
| Cannon              | 61                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 2                       | 24                                     | \$ 17,000.00                           | 1                                        | \$ 800.00                                                    | 0                                            | \$                                 | 0                              | \$                       | 1                  |             | 33                           |
| Clay                | 217                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 15                      | 22                                     | \$ 15,600.00                           | 4                                        | \$ 3,200.00                                                  | 0                                            | \$                                 | 0                              | \$                       | 0                  | 173         | က                            |
| Jackson             | 06                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 13                      | 28                                     | \$ 21,400.00                           | 1                                        | \$ 800.00                                                    | 2                                            | \$ 1,953.00                        | 0                              | t/s                      | 0                  |             | 46                           |
| Pickett             | 221                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 11                      | 21                                     | \$ 15,000.00                           | 0 0                                      | . \$                                                         | 0                                            | •                                  | 0                              | €.                       | 0                  | 182         | 7                            |
| Van Buren           | 175                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 0                       | 15                                     | \$ 11,000.00                           | 2 2                                      | \$ 1,600.00                                                  | 0                                            | \$                                 | 0                              | <b>√</b>                 | 0                  | 156         | 2                            |
| Total:              | 3266                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 173                     | 595                                    | \$436,600.00                           | 20                                       | \$14,635.77                                                  | 2                                            | \$1,953.00                         | 0                              | \$0.00                   | <b>60</b>          | 1,329       | 1,139                        |

|            |                            |                            | Octo                                                  | October 2024 UCHRA Services Dashboard                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>CHRA Ser</b>                          | vices Dash                                                   | oard                                          |                    |                                     |                              |
|------------|----------------------------|----------------------------|-------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|--------------------------------------------------------------|-----------------------------------------------|--------------------|-------------------------------------|------------------------------|
|            | Total Served<br>Duplicated | Cases of<br>Ensure<br>Sold | Cases of Regular LIHEAP Ensure Households Sold Served | Regular<br>LIHEAP<br>Funds<br>Utilized                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Crisis<br>LIHEAP<br>Households<br>Served | Crisis LIHEAP CRISIS LIHEAP Households Funds Utilized Served | Outreach<br>events-<br>number of<br>attendees | WP<br>Applications | Commodities<br>Households<br>served | Information<br>and Referrals |
|            |                            |                            |                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | TIER I Counties                          | Se                                                           |                                               |                    |                                     |                              |
| Cumberland | 207                        | 14                         | 7                                                     | \$ 5,600.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                                        | \$                                                           | 0                                             | 0                  |                                     | 186                          |
| Putnam     | 268                        | 44                         | 29                                                    | \$ 22,200.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 0                                        | \$                                                           | 0                                             | 4                  | 425                                 | 37                           |
| Warren     | 1264                       | 17                         | 33                                                    | \$ 26,000.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 0                                        | \$                                                           | 448                                           | 4                  | 362                                 | 400                          |
|            |                            |                            |                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | TIER 2 COUNTIES                          | ES                                                           |                                               |                    |                                     |                              |
| DeKalb     | 314                        | 14                         | 34                                                    | \$ 25,000.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 1                                        | \$ 600.00                                                    | 0                                             | 0                  | 220                                 | 45                           |
| Fentress   | 1472                       | 1                          | 7                                                     | \$ 5,600.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 2                                        | \$ 1,400.00                                                  | 423                                           | 0                  | 317                                 | 722                          |
| Macon      | 209                        | 5                          | 16                                                    | \$ 12,400.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 0                                        | \$                                                           | 0                                             | 0                  |                                     | 586                          |
| Overton    | 799                        | 21                         | 10                                                    | \$ 7,800.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                                        | - \$                                                         | 399                                           | 0                  | 348                                 | 21                           |
| Smith      | 57                         | 2                          | 27                                                    | \$ 20,200.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2                                        | \$ 1,400.00                                                  | 9                                             | 1                  |                                     | 19                           |
| White      | 147                        | 22                         | 49                                                    | \$ 37,600.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 0                                        | \$                                                           | 0                                             | 0                  |                                     | 92                           |
|            |                            |                            |                                                       | STATE OF THE STATE | TIER 3 Counties                          | es                                                           |                                               |                    |                                     |                              |
| Cannon     | 296                        | က                          | 14                                                    | \$ 11,000.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2                                        | \$ 1,600.00                                                  | 104                                           | 4                  | 137                                 | 32                           |
| Clay       | 30                         | 15                         | 6                                                     | \$ 7,200.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1                                        | \$ 800.00                                                    | 1                                             | 0                  |                                     | 4                            |
| Jackson    | 61                         | 6                          | 34                                                    | \$ 25,400.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 0                                        | \$                                                           | 0                                             | 1                  |                                     | 17                           |
| Pickett    | 518                        | 5                          | 7                                                     | \$ 5,600.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                                        | \$                                                           | 200                                           | 0                  |                                     | 9                            |
| Van Buren  | 14                         | 0                          | 12                                                    | \$ 9,600.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                                        | \$                                                           | 0                                             | 0                  |                                     | 2                            |
| Total:     | 6354                       | 172                        | 288                                                   | \$221,200.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 8                                        | \$5,800.00                                                   | 1881                                          | 14                 | 1,809                               | 2,153                        |

<sup>1708</sup> on waiting list Waiting for contract from state- aplications for LIHEAP have been completed

|            |                                    |                         | Novem                                  | November 2024 UCHRA Services Dashboard | CHRA Ser                                 | vices Dashb                     | oard                                          |                    |                                     |                              |
|------------|------------------------------------|-------------------------|----------------------------------------|----------------------------------------|------------------------------------------|---------------------------------|-----------------------------------------------|--------------------|-------------------------------------|------------------------------|
|            | Total Households Served Duplicated | Cases of<br>Ensure Sold | Regular LIHEAP<br>Households<br>Served | Regular<br>LIHEAP<br>Funds<br>Utilized | Crisis<br>LIHEAP<br>Households<br>Served | CRISIS LIHEAP<br>Funds Utilized | Outreach<br>events-<br>number of<br>attendees | WP<br>Applications | Commodities<br>Distributed to<br>HH | Information<br>and Referrals |
|            |                                    |                         |                                        | ELE                                    | TIER I Counties                          |                                 | The second second                             |                    | Ting all I                          |                              |
| Cumberland | 738                                | 11                      | 86                                     | · ·                                    | 0                                        | \$                              | 166                                           | m                  | 352                                 | 108                          |
| Putnam     | 327                                | 29                      | 256                                    | ,<br>\$                                | 0                                        | ,<br>«                          | 0                                             | 5                  |                                     | 37                           |
| Warren     | 375                                | 10                      | 96                                     | ,<br>55                                | 0                                        | \$                              | 0                                             | 80                 |                                     | 261                          |
|            |                                    |                         |                                        | TIEI                                   | TIER 2 COUNTIES                          | S                               |                                               |                    |                                     |                              |
| DeKalb     | 108                                | 10                      | 54                                     | ٠<br>٠                                 | 0                                        | · ·                             | 0                                             |                    |                                     | 44                           |
| Fentress   | 1002                               | 9                       | 170                                    | 55                                     | 0                                        | •                               | 446                                           |                    |                                     | 380                          |
| Macon      | 406                                | 1                       | 55                                     | v.                                     | 0                                        | \$                              | 0                                             | 2                  | 131                                 | 217                          |
| Overton    | 125                                | 24                      | 95                                     | t/s                                    | 0                                        | s                               | 0                                             | 2                  |                                     | 4                            |
| Smith      | 195                                | 2                       | 59                                     | w                                      | 0                                        | \$                              | 0                                             |                    | 129                                 | 5                            |
| White      | 407                                | 12                      | 34                                     | s                                      | 0                                        | \$                              | 0                                             |                    | 310                                 | 51                           |
|            |                                    |                         |                                        |                                        | TIER 3 Countles                          | S                               |                                               |                    |                                     |                              |
| Cannon     | 121                                | 1                       | 36                                     | ٠,                                     | 0                                        | ÷                               | 74                                            | Ŋ                  |                                     | 5                            |
| Clav       | 522                                | 10                      | 96                                     | ς,                                     | 0                                        | \$                              | 206                                           |                    | 208                                 | 2                            |
| Jackson    | 284                                | 16                      | 79                                     | \$                                     | 0                                        | \$                              | 0                                             | 1                  | 178                                 | 10                           |
| Pickett    | 244                                | 10                      | 58                                     | \$                                     | 0                                        | \$                              | 0                                             | 1                  | 168                                 | 7                            |
| Van Buren  | 247                                | 0                       | 44                                     | . \$                                   | 0                                        | ٠<br>\$                         | 0                                             |                    | 182                                 | 21                           |
| Total:     | 5101                               | 142                     | 1230                                   | \$0.00                                 | 0                                        | \$0.00                          | 892                                           | 27                 | 1,658                               | 1,152                        |
|            |                                    |                         | completed applications                 | lications                              | No funds                                 |                                 |                                               |                    |                                     |                              |

completed applications no funds at this time

|            |                      |                         | Decem          | December 2024 UCHRA Services Dashboard | CHRA Ser        | vices Dash                      | oard                 |                    |             |                              |
|------------|----------------------|-------------------------|----------------|----------------------------------------|-----------------|---------------------------------|----------------------|--------------------|-------------|------------------------------|
|            | Total                |                         | Regular LIHEAP | Regular                                | Crisis          |                                 | Outreach             |                    |             |                              |
|            | Households<br>Served | Cases of<br>Ensure Sold | Households     | LIHEAP<br>Funds                        | LIHEAP          | CRISIS LIHEAP<br>Funds Utilized | events-<br>number of | WP<br>Applications | Commodities | Information<br>and Referrals |
|            | Duplicated           |                         | naviac         | Utilized                               | Served          |                                 | attendees            |                    |             |                              |
|            |                      |                         |                | E E                                    | TIER I Counties |                                 |                      |                    |             |                              |
| Cumberland | 405                  | 3                       | 49             | \$ 39,200.00                           | 20              | \$ 14,600.00                    | 173                  | 3                  |             | 157                          |
| Putnam     | 899                  | 47                      | 26             | \$ 44,800.00                           | 20              | \$ 15,200.00                    | 1                    | 4                  | 437         | 103                          |
| Warren     | 898                  | 10                      | 73             | \$ 59,400.00                           | 4               | \$ 2,600.00                     | 0                    | 2                  | 354         | 425                          |
| Ni sala    |                      |                         |                | TIBI                                   | TIER 2 COUNTIES | 8                               |                      |                    |             |                              |
| DeKalb     | 371                  | 9                       | 79             | \$ 63,200.00                           | 14              | \$ 10,800.00                    | 0                    | 1                  | 220         | 51                           |
| Fentress   | 406                  | 9                       | 51             | \$ 41,600.00                           | 19              | \$ 14,000.00                    | 0                    | 0                  | 322         | 80                           |
| Macon      | 337                  | 0                       | 55             | \$ 44,000.00                           | 18              | \$ 13,400.00                    | 0                    | 1                  |             | 263                          |
| Overton    | 454                  | 12                      | 09             | \$ 48,000.00                           | 11              | \$ 7,200.00                     | 0                    | 0                  | 369         | 2                            |
| Smith      | 74                   | 8                       | 48             | \$ 38,600.00                           | 13              | 00:009'6 \$                     | 4                    | 0                  |             | 9                            |
| White      | 512                  | 18                      | 46             | \$ 37,200.00                           | 15              | \$ 11,000.00                    | 358                  | 0                  |             | 75                           |
|            |                      |                         |                | TIE                                    | TIER 3 Counties |                                 |                      |                    |             |                              |
| Cannon     | 481                  | 7                       | 74             | \$ 54,600.00                           | 10              | \$ 7,600.00                     | 240                  | 0                  | 131         | 19                           |
| Clay       | 118                  | 14                      | 89             | \$ 53,000.00                           | 31              | \$ 23,000.00                    | 0                    | 0                  |             | Ŋ                            |
| Jackson    | 83                   | 6                       | 51             | \$ 40,400.00                           | 18              | \$ 13,400.00                    | 0                    | 0                  |             | 5                            |
| Pickett    | 31                   | 2                       | 24             | \$ 19,400.00                           | 1               | \$ 600.00                       | 0                    | 0                  |             | 4                            |
| Van Buren  | 120                  | 0                       | 63             | \$ 50,400.00                           | 11              | \$ 8,200.00                     | 45                   | 0                  |             | 1                            |
| Total:     | 4928                 | 137                     | 797            | \$633,800.00                           | 202             | \$151,200.00                    | 821                  | 111                | 1,833       | 1,124                        |

|            | Total Port                         |                         |                                        | October 2                              | 2023 - Sep                               | October 2023 - September 2024 UCHRA Services Dashboard       | 24 UCHRA                             | Services Da                        | shboard                        |                          |                    | 3           |                              |
|------------|------------------------------------|-------------------------|----------------------------------------|----------------------------------------|------------------------------------------|--------------------------------------------------------------|--------------------------------------|------------------------------------|--------------------------------|--------------------------|--------------------|-------------|------------------------------|
|            | Total Households Served Duplicated | Cases of<br>Ensure Sold | Regular LIHEAP<br>Households<br>Served | Regular<br>LIHEAP<br>Funds<br>Utilized | Crisis<br>LIHEAP<br>Households<br>Served | Crisis LIHEAP CRISIS LIHEAP Households Funds Utilized Served | THDA ERA-EPP<br>Households<br>Served | THDA ERA-<br>EPP Funds<br>Utilized | LIHWAP<br>Households<br>served | LiHWAP Funds<br>Utilized | WP<br>Applications | Commodities | Information<br>and Referrals |
|            |                                    |                         |                                        |                                        |                                          | TIER I Counties                                              | punties                              |                                    |                                |                          |                    |             |                              |
| Cumberland | 7882                               | 111                     | 669                                    | \$403,533.00                           | 398                                      | \$288,633.77                                                 | 42                                   | \$80,318.22                        | 56                             | \$14,000.00              | 49                 | 1828        | 4699                         |
| Putnam     | 5271                               | 311                     | 1048                                   | \$575,129.36                           | 576                                      | \$423,552.69                                                 | 116                                  | \$203,034.87                       | 80                             | \$20,057.23              | 16                 | 2516        | 809                          |
| Warren     | 7343                               | 156                     | 749                                    | \$437,200.00                           | 253                                      | \$186,600.00                                                 | 63                                   | \$169,463.78                       | 121                            | \$21,860.79              | 17                 | 2204        | 3780                         |
|            |                                    |                         |                                        |                                        |                                          | TIER 2 CC                                                    | OUNTIES                              |                                    |                                |                          |                    |             |                              |
| DeKalb     | 2792                               | 119                     | 409                                    | \$230,600.00                           | 100                                      | \$75,278.19                                                  | 8                                    | \$27,897.50                        | 0                              | \$0.00                   | 00                 | 1425        | 723                          |
| Fentress   | 7516                               | 117                     | 707                                    | \$388,000.00                           | 360                                      | \$261,976.26                                                 | 6                                    | \$30,097.44                        | 40                             | \$10,618.16              | 2                  | 2028        | 4253                         |
| Macon      | 6397                               | 65                      | 330                                    | \$195,000.00                           | 133                                      | \$98,600.00                                                  | 20                                   | \$47,233.00                        | 11                             | \$3,049.04               | 9                  | 742         | 5090                         |
| Overton    | 3040                               | 182                     | 447                                    | \$264,800.00                           | 203                                      | \$149,699.11                                                 | 7                                    | \$23,466.00                        | 25                             | \$7,394.80               | 1                  | 2075        | 100                          |
| Smith      | 2061                               | 23                      | 254                                    | \$154,600.00                           | 192                                      | \$139,800.00                                                 | 19                                   | \$19,107.00                        | 2                              | \$1,250.00               | 0                  | 860         | 708                          |
| White      | 3843                               | 181                     | 437                                    | \$273,400.00                           | 212                                      | \$156,600.00                                                 | 47                                   | \$80,043.00                        | 93                             | \$23,000.00              | 5                  | 1802        | 1066                         |
|            |                                    | The second              |                                        |                                        |                                          | TIER 3 Counties                                              | ounties                              |                                    |                                |                          |                    |             |                              |
| Cannon     | 1687                               | 25                      | 195                                    | \$108,474.09                           | 106                                      | \$80,400.00                                                  | 8                                    | \$20,895.50                        | 52                             | \$14,546.93              | ß                  | 698         | 427                          |
| Clay       | 2150                               | 151                     | 338                                    | \$186,000.00                           | 237                                      | \$170,800.00                                                 | 19                                   | \$22,986.00                        | 90                             | \$15,473.53              | 6                  | 1227        | 109                          |
| Jackson    | 1903                               | 111                     | 401                                    | \$217,600.00                           | 250                                      | \$186,042.70                                                 | 33                                   | \$76,646.73                        | 09                             | \$17,629.99              | 17                 | 842         | 189                          |
| Pickett    | 1777                               | 165                     | 276                                    | \$163,600.00                           | 42                                       | \$31,200.00                                                  | 0                                    | \$0.00                             | 36                             | \$11,974.64              | 2                  | 1104        | 152                          |
| Van Buren  | 2091                               | 0                       | 271                                    | \$149,227.53                           | 121                                      | \$90,600.00                                                  | 9                                    | \$7,798.42                         | 23                             | \$9,648.39               | 4                  | 1082        | 584                          |
| Total:     | 55753                              | 1717                    | 6561                                   | \$3,747,163.98                         | 3,183                                    | \$2,339,782.72                                               | 397                                  | \$808,987.46                       | 299                            | \$170,503.50             | 141                | 20,604      | 22,488                       |