# Positively UC

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A moment to focus on the good our team is doing every day

### NOW HIRING: AGENCIES LOOKING TO FILL KEY POSITIONS

UCDD and UCHRA offer a variety of full-time and part-time positions and job functions. Applications are currently being accepted for a variety of positions within our agencies. Visit the careers tab on our website to view all available positions and apply today!







## **VOLUNTEERING FUN**

UCHRA employee's children help with commodities

Will and Clinton Trobaugh, sons of UCHRA Community Liaison Lehra Trobaugh, stopped by recently to help bag items ahead of a commodities distribution event. Thank you, Trobaughs, for lending a hand! If you or your team would like to volunteer for a future commodities event, please contact your local UCHRA county office or call (931) 528-1127.

### AGENCY TEAMWORK LEADS TO FAMILY'S STABILIZATION

UCHRA team pulls together to provide wholistic services to single father and son

Our entire team recently came together to provide incredible wholistic services to a single father and his son from Van Buren County. UCHRA's Van Buren County Head Start and Theresa Bumbalough made the referral to UCHRA; helping coordinate and collect community donations and going to UC Habitat for Humanity to get furniture through a voucher supplied by Sherry Bilbrey, who helped to coordinate all of the response efforts. Mikel Miller, Inspire/Recovery to Work, acted quickly to provide Ready2Work assistance and short-term housing support. Balinda Westmoreland, Case Management Specialist II, enrolled the family into TEAM; providing assistance with gas, basic necessities as well as the first month's rent and deposit.

UCHRA's Van Buren and White County offices worked diligently to locate an apartment for the family and helped get the father secured into a unit when they were left homeless. The Community Stability Program also assisted with a housing voucher until he was able to get into the unit. Additionally, several members of the UCHRA Community Services department donated personal items to help the family.

It was truly a team effort to help this family when they suddenly became homeless. They are now stable, the father is working, and they are able to focus on starting their new lives. All of the individuals involved in this effort deserve a huge shoutout for the collective work that has been put in to stabilize this family!

### UCHRA PLANS UPGRADES FOR PUBLIC TRANSPORTATION

The article below was originally published by the Herald-Citizen on June 3, 2022

The public transit system overseen by the Upper Cumberland Human Resource Agency will be seeing some upgrades in the coming months.

Holly Montooth, UCHRA's Transportation Director, provided an update to members of the Center Hill Regional Planning Organization Friday [June 3, 2022].

"One thing I like to say any time I have the opportunity is that public transportation is for everyone. Anybody can ride our vehicles, our buses, our routes," she said. "Sometimes, folks see our buses and they think that we're just for one demographic, and that's just not the case."

Montooth said the UCHRA is projected to complete about 250,000 trips this year.

"While that is good, we are rebounding from the pandemic, (and) that is below the numbers we had anticipated back in 2020." she said. "But we are moving forward and moving upward. Gas prices are definitely helping that."

Montooth said officials had a meeting this week to talk about installation of an information technology system called Passio Go into UCHRA buses.



"Passio is a software system that is implemented on our city routes," she said. "We will be installing both rolling signs and voice enunciators. Those will both identify and announce the stop locations."

She said the system will be "really beneficial to our folks who have vision and hearing impairments."

The system also comes with a smartphone app.

"So you can be standing on a street corner and hit 'find my bus' and automatically have live updates of where our vehicles are," she said.

The agency is also installing automatic passenger counters.

"We're still in the dark ages as far as (counting)," Montooth said. "This is going to bring us up (to date.) It's going to be automatic. You hop on the bus and there will be infrared lights to count each person."

She said the system will be instrumental in identifying "the hours in which the stops are being utilized."

"It's going to help our efficiency dramatically," she said. "They've given us an implementation time of four months, so it looks like it's going to happen pretty quick."

## **WE ARE**

#### **OUR MISSION**

To help the Upper Cumberland region cultivate self-sufficiency and build true wealth through innovation, collaboration, and leadership.

### **OUR VISION**

A region abundant in resources, fostering a productive and vibrant life for the people of the Upper Cumberland.



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