



A moment to focus on the good our team is doing every day

Upper Cumberland Family Survey

The purpose of this survey is to gather feedback from families in the Upper Cumberland regarding any needs you may have or any services that support your family. We also want to know your thoughts on any gaps or barriers you may be experiencing with social services system in our region.

Your responses will be completely confidential, and no identifying information will be collected. If you have any questions about this survey, please contact Balinda Westmoreland at BWestmoreland@uchra.com.

INPUT NEEDED FROM UC FAMILIES

The Empower UC Collaboration that is writing the \$25 million grant through the TANF (Temporary Assistance for Needy Families) Opportunity Act is seeking input from families in the Upper Cumberland. Visit UCHRA.org or UCHRA on your favorite social media channel to learn more!

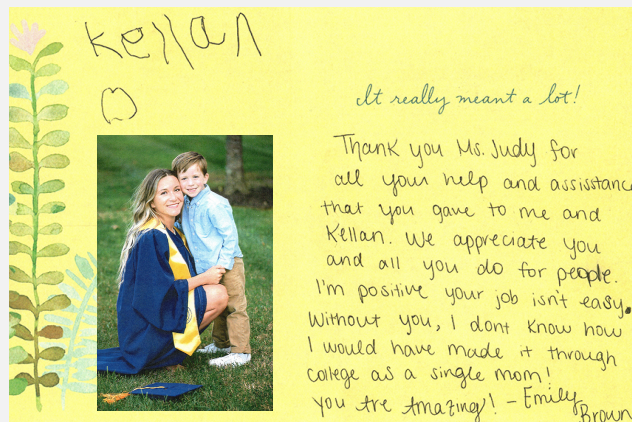
Out in the Field

UCHRA PUTNAM COUNTY OFFICE: HELPING FAMILIES SUCCEED

UCHRA Putnam County Coordinator Judy Sanchez received this thank you note from Emily Brown. She is a single mom who just graduated from college.

Judy says: "We have been able to help her with Crisis LIHEAP and with her rent. She has been able to complete school in part to the assistance she received at UCHRA."

Congratulations, Emily, and great work, Judy and the team of the Putnam County UCHRA office!



GENEROUS DONATION MADE TO OVERTON CO. UCHRA OFFICE

Earlier this week, our Overton County office (at 106 W. Henson Street in Livingston) received a large donation to their onsite pantry. We would like to thank Elaina and her sweet daughter for the generous donation of personal hygiene supplies and food items.

Earlier, Elaina says she heard an interview on the radio featuring the Overton County

Coordinator and felt she was being led to donate items she had been collecting to the Overton County office.

We want to thank her and welcome others who are looking for a place to donate non-perishable food items, cleaning supplies, and toiletries to consider your local UCHRA office. Thank you so much, Elaina, for your giving heart!

JONNY MAYNARD: GOING ABOVE AND BEYOND FOR UCHRA PUBLIC TRANSPORTATION CLIENTS



Jonny Maynard is a top-notch driver who does both Pick Up Cookeville and UCHRA Public Transportation. More than this, he is a generous and kind-hearted human being who always puts the needs of others before his own.

In November, there was a homeless woman sitting outside on one of our benches. In addition to accessibility and mobility issues, she was also scantily dressed, considering we were experiencing a cold snap in the weather. Jonny noticed her, and unlike a lot of folks, he was unable to just drive off in his van and leave her there. He approached her and found out that she had been brought in by another county's police department, after being found sleeping in a local park. She had a ticket for the Greyhound and was heading to Ohio. Her bus wasn't due for several hours, so Jonny went to the local shelter and got her blankets to keep her warm. He also got her a hot meal, as she hadn't eaten all day.

Assuming that she would be on the bus, later that night. Jonny went home. This was Saturday evening.

On Sunday morning, at around 11 a.m., when he returned to work, he noticed that this same woman was still sitting on the bench. He approached her once again only to find out that she had missed the bus the night before.

He contacted local shelters, but none were available. He took her to the local hospital, hoping that they would be able to provide additional assistance. None was available. Eventually, after continuing to feed her and keep her warm, he purchased her a new Greyhound ticket from his own pocket.

Her bus wasn't due until around 10 p.m. that evening, so Jonny stayed after work and kept her warm inside his truck with him despite needing to be back to work on Monday morning, at 4 a.m. He even gave her his phone number and he stayed in touch with her until she reached her destination.

A few weeks later, one of his clients mentioned that she was having financial troubles and couldn't afford formula for her grandbaby. Once again, Jonny stepped forward, taking money from his own wallet and purchasing a very large can of formula.

For Christmas, he rebuilt some bicycles for another client's children and delivered them to her home on Christmas.

Jonny always goes above and beyond in his daily care of the clients, and the feedback is always exemplary. His clients love the personal service and brag about being spoiled by him. He is the perfect example of what UCHRA Public Transportation is striving for.

Thank you, Angela McBee for the submission! To give your staff or teammate a shoutout, provide your submission to Marketing & Communications