



A moment to focus on the good our team is doing every day



UC JOINS IN MARCH FOR MEALS

March For Meals is a month-long celebration of Meals on Wheels designed to rally the region around the vulnerable seniors who rely on this much-needed service. Here at the Fentress County Senior Center, the Nutrition Program has proven to be a vital resource during the #COVID19 pandemic. UCDD's home-delivered meal program has increased from 80+ home-delivered meal clients to 90+. Great work!

Out in the Field



UC TRANSIT SAFETY MEASURES

Public Transportation team has been hard at work implementing a new safety feature to ensure the continued well-being of our transit clients.

All vans are anticipated to have this new safety feature installed by June 15.

UCHRA EARNS NONPROFIT GOLD SEAL OF TRANSPARENCY FROM GUIDESTAR, CANDID

UCHRA has earned a 2021 Gold Seal of Transparency following recent updates to the UCHRA GuideStar Nonprofit Profile. By completing the required fields, UCHRA has demonstrated its commitment to nonprofit transparency.

There are four levels of transparency: Bronze, Silver, Gold, and Platinum. With the newly-released UCHRA Strategic Plan, metrics showing the achievement of agency goals will be submitted to Guidestar for consideration. If accepted, UCHRA will then receive the Platinum Seal of Transparency.

Learn more by visiting uchra.org/donate or visit guidestar.org to view the UCHRA nonprofit profile.



UCHRA SAS CLIENT SUCCESS STORY: ANGELINA BARCLAY



Angelina Barclay is a client of UCHRA's Substance Abuse Solutions (SAS) program. The following information was provided by the client and has been edited for clarity.

Angelina Barclay was homeless; crashing on friends' couches.

"I was left homeless after being kicked out by someone I trusted," she recalled.

One week later, a friend put Angelina in touch with Luke (Eldridge), Recovery Services Manager with the Substance Abuse Solutions program at Upper Cumberland Human Resource Agency (UCHRA).

"He helped set me up in a hotel, where I stayed for six months until I got a meeting with the Crossville Housing Authority," Angelina recalled.

With the help of UCHRA's Substance Abuse Solutions team, Angelina was finally able to get her own place and regain independence and stability.

"Luke and the rest of the UCHRA SAS team have been endlessly helpful, always ready to answer questions, and provide support and resources," Angelina added. "Thanks to their tireless efforts, I have regained my hope for a better life, and am working every day to make my dreams a reality."

Special thanks to UCHRA SAS, Salvation Army, Walmart, and UCHRA's Low-Income Home Energy Assistance Program (LIHEAP) for assisting with donations and for providing rental assistance.

For more information, visit uchra.org/substanceabuse or call (931) 528-1127.

FIELD NOTES

TSBDC RECOGNIZED IN GOVERNOR'S PROCLAMATION

Though COVID-19 brought many challenges to our small business community, TSBDC has worked diligently to counsel as many clients as a day could hold. Through the efforts



of the consultants, admins, and support staff the Tennessee's Small Business Development Centers met with 9,683, \$194.19M in capital was received by small business owners, 12,000+ attended trainings, and 32,000 new jobs were created in Tennessee in 2020. We are thankful for the proclamation and recognition from Governor Bill Lee!

COUNTY COORDINATORS MEET IN FIRST IN-PERSON SESSION OF 2021

