



A moment to focus on the good our team is doing every day



INDEPENDENCE DAY

The offices of UCDD and UCHRA will be closed next Friday, July 3, in observance of Independence Day. Have a safe holiday weekend!

Out in the Field

AAAD SEES INCREASE IN SENIOR MEAL DELIVERIES



Meal deliveries across the UC are up nearly 50 percent during the COVID-19 pandemic. The Area Agency on Aging and Disability received additional funds from the federal government that will allow AAAD to handle the increased demand.

Meanwhile, the demand for congregate meals remains low. As many seniors continue to shelter in place, AAAD encourages anyone who knows someone who is isolated and in need of assistance to call 866-836-6678

KEEPING UCHRA TRANSIT ROLLING



We wouldn't be able to keep our buses rolling without team members like Terry Cronk. It's difficult to see him in this photo but he's busy repairing a flat tire so that this Go UC bus can get back on the road. Thank you for all that you do, Terry!

DRIVER, TRANSIT DIRECTOR COMMENDED FOR INCREASED SAFETY AND QUALITY SERVICE

Recently, one of UCHRA's TennCare Brokers performed a random observation and inspection of a transportation vehicle and driver, Johnie "Doyle" Slager while in Murfreesboro with a passenger. In a letter addressed to Rebecca Harris, Transportation Services Director, Slager was praised for his work.

"During our conversation, Mr. Slager explained to me the pride he takes in his job, the seriousness that he and UCARTS have taken on slowing the spread of the COVID-19 illness and protecting themselves as well as the community," said Martha Kendall, Director of Network Oversight for Tennessee Carriers. "For that I commend him and you (Rebecca Harris) as a leader. The passion shown by the driver was heartwarming and I know that it extends to the community members he transports."

"We are very proud of our drivers," said Harris. "We thank him for a job well done and for his dedication to UCHRA and our passengers."

Based in Memphis, Tennessee Carriers is the largest non-emergency medical transportation brokerage in the State. They specialize in non-emergency medical transportation (NEMT), managing on average 75,000 trips per month for mobility-challenged individuals who need help getting to and from medical appointments.