



A moment to focus on the good our team is doing every day

GOOD WORK, UCDD AND UCHRA TEAMS!

Congratulations to CHOICES staff for a clean programmatic audit from TennCare for this year. This year, the Choices team has completed 399 assessment visits either in person or by phone. A total number of 324 applications have been submitted to TennCare in 2020 by our staff. Meanwhile, UCHRA will receive a five-year extension from the state following the recent Sunset Audit.

Out in the Field

THANK YOU, COOKEVILLE REGIONAL MEDICAL CENTER FOUNDATION, FOR PPE DONATION

UCHRA Case Management Specialists recently received PPE care packages from the Cookeville Regional Medical Center Foundation. These much-needed packages include gloves, masks, and hand sanitizer and will allow staff to safely meet with clients so that we can continue to provide services through the STAR, TEAM, and Ryan White Programs.

We would like to send a special THANK YOU to the CRMC Foundation for providing these materials to our staff!



UCHRA SELECTS CHARLIE FRASIER FOR TRANSIT SAFETY AND SECURITY MANAGER



The Upper Cumberland Human Resource Agency (UCHRA) has named the new Safety and Security Manager for the agency's transportation department, promoting from within to fill the role. Longtime employee Charlie Frasier, who will mark 15 years with UCHRA in March 2021, most recently served as the Assistant Program Manager of the agency's Adult Community Corrections team.

"My experience as Assistant Program Manager has exposed me to the way our programs operate and are managed," Frasier said. The experience, he says, has also provided the opportunity to work alongside community leaders to develop solutions and implement new programs that will benefit the community.

In his new role, Frasier will serve as the lead point of contact for matters of safety and security concern for the UC Public Transit; improving the professional preparedness of public transportation personnel for emergencies. The Safety and Security Manager is

responsible for maximizing the staff's ability to provide safe and secure transit services while ensuring customer service is a top priority.

"I am looking forward to my new role as Safety and Security Manager," he said. "I hope to develop strategies that make for a safer transit system."

Frasier replaces long-time Safety and Security Manager, Mike Baines, who stepped down from the role earlier this year after serving more than 25 years with UCHRA. Frasier is a native of Cookeville and he and his wife have one daughter.

"Charlie has big shoes to follow coming after Mike Baines but I have full confidence that he will hit the ground running from day one," Mark Farley, UCHRA Executive Director, said. "Charlie has proven to be a real asset to the agency during his time in our Community Corrections program."